

System Transformation Initiative

Worthington Conference Center, St. Martin's University
Lacey, Washington

January 16, 2007

EVALUATION FORM

THE PURPOSE OF THE FORUM TODAY WAS:

- ✓ To involve and inform a broad network of stakeholders
- ✓ To brainstorm ideas and strategies for Task Force/Consultant consideration

CIRCLE THE RATING THAT BEST DESCRIBES HOW WELL WE ACCOMPLISHED OUR PURPOSE:

Very Poor 1 2 3 **X** 4 Very Well

Mean Average: 3.3

85% of the people who filled out an evaluation form rated the Forum at 3.0 or more.

Score	# Respondents	%
4.0	10	37%
3.5	7	26%
3.0	6	22.2%
2.5	1	3.7%
2.0	1	3.7%
1.0	1	3.7%
No Rating	1	3.7%
Total	27	100%

COMMENTS:

- Lots of good clarification on each program—and lots of excellent questions regarding each program.
- Went smoothly and was most interesting.
- Paul Dziedzic is a very good facilitator.

- Thank goodness that people could dialogue!!!
- Need more consumers.
- ITA discussion was most informative.
- Well organized, despite the inclement weather.
- The setting was very nice.
- The facility, Worthington Center, was an excellent location (except for persons who would like to attend from Eastern Washington).
- The refreshments and lunch: 5 star rating.
- Very informative and objective.
- Thank you!
- Enjoyed the give and take of the numerous points of view.
- I love the setting—better than a hotel.
- Well done!
- Great overview.
- I only hope that somehow the Mental Health Division will actually use the info to move things forward.
- Weather cut down the attendance.
- Info was well presented.
- It was great to hear the comments from consumers.
- Nicely done!
- I personally had a negative experience, but there was overall enthusiasm.
- Lots of info and discussion.
- Facilitators were great.
- Necessary.
- Rated the Forum a “1”: ADA violation which caused me not to gather and participate with the group today. The staffs were understanding my lack of ADA accommodations and were helpful as they understood hearing impairment needs. But my cross-disability needs are unique. I am a person who is a late-deafened adult. I am losing my hearing. The Assistive Listening Device (ALD) (St. Martin’s facility’s responsibility) did not work until 12 pm (noon). The event started at 9 am. I was denied access to information and I could not participate. Did not feel I could participate effectively. (Editor’s Note: the battery for the sound amplification system for people with hearing impairments was not charged in time for the attendee to be able to fully participate.)

WHAT WAS HELPFUL, WHAT WORKED?

- Interaction between each other and the staffers.
- Good discussion –respectful and engaging.
- Different people presenting.
- Good information and helpful for back home.
- PACT update was nice summary of the work done at last meeting.
- The information was quite extensive and our (consumers especially) voices were able to be heard.
- Very well organized, smooth transition.
- Having a table facilitator work excellently! People shared in small groups and felt listened to and honored.
- Small groups.

- Being able to interact.
- Group activities and presentations.
- Strong input from consumers.
- The updates and open discussions.
- Seeing the November updates.
- Info sharing, especially ITA and PACT.
- I liked meeting in groups.
- Encouragement.
- Good input.

WHAT WOULD YOU HAVE DONE DIFFERENTLY?

- I thought it was quite good.
- Good facilitator!!
- Focus more on consumer run initiatives.
- Have a phone number that can be checked to update if event is happening when the weather is a concern.
- Perhaps, one more day would be necessary, since there is so much information.
- Warmer weather?
- More time to process.
- Given us more time.
- More practitioners—criminal justice system involvement.
- A video of what's going on.
- Many--better training and more direct contact before today's event with could be better. Testing the equipment the day before is helpful.

OTHER COMMENTS?

- Really good facility and food.
- Once again—well done!
- Nice facility, good sound and great food.
- I look forward to the next forum.
- The speakers were very respectful and flexible.
- These are valuable sessions.
- Good destination.
- I fear the people in charge already know what they want as an outcome and steer the summaries to reflect just that.
- I would like to suggest more training. (For example,) Toby Olson (GCDE) with me there to explain why a recommendation is needed. Give me the date of the training on accommodating ADA request.